

MOBILEECO - SOUTH KOREA



How to reset?

- 1 Open the SIM card cover with a fine, sharp object like a pen or paper clip. Press and hold the reset button for 6 seconds.

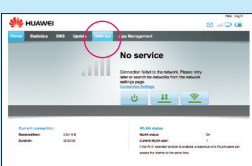
- 2 Reinsert back the SIM card and close the cover.

E5573 DEVICE - TAIWAN

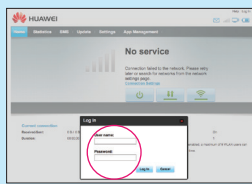


HUAWEI ROUTER STATUS SCREEN (VIA LAPTOP/SMART DEVICE)

Switch on the router and connect your laptop/smart device to the router by selecting the SSID and entering the password. Type **192.168.8.1** on the internet browser and press **ENTER**.

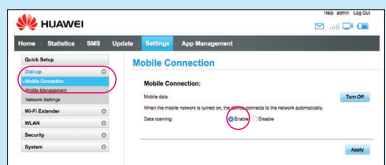


- 1 You will see a Huawei website for the device.
Click on **Settings** to continue.



- 2 Enter the User name and Password when you are prompted to log into the systems.
User name : admin
Password : admin
Click **Log In** to continue.

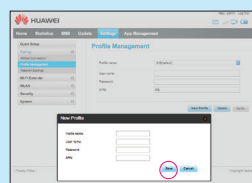
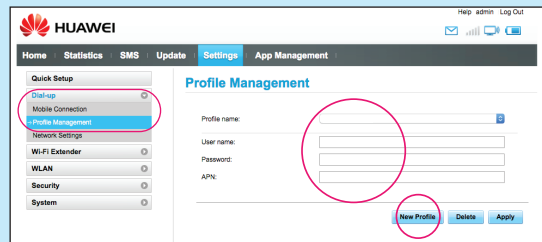
You will be prompted with a password security reminder. Click **Confirm** to continue.



- 3 Click on **Dial Up** followed by **Mobile Connection**.

Check if the data roaming is enabled. If not, please select **Enable** and click **Apply** to continue.

- 4 Select **Profile Management**, and you will see the following fields.
Profile name: _____ User name: _____
Password: _____ APN: _____
If the field are empty, please click **New Profile** to create a new entry.

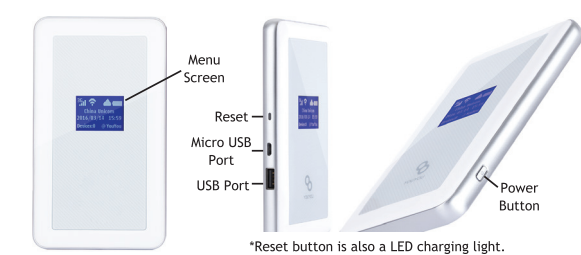


- 5 You will be prompted to create a New Profile.
Please choose the specific country specifications.
Click **Save** and **Apply** to update the New Profile.
- 6 Switch the device off, and start it again after 5 seconds.

For **Taiwan** Network,
Profile name: **Taiwan**
User name: _____ Password: _____
APN: **internet**

For **Thailand** Network,
Profile name: **AIS**
User name: _____ Password: _____
APN: **internet**

YYM (MULTI COUNTRY) - DEVICE FEATURES



- Turning On & Off the device
Press and hold the power button for about 3 seconds.

- How to reset?
Open the SIM card cover with a fine, sharp object like a pen or paper clip. Press and hold the reset button for 6 seconds.

YYM - MENU FEATURES



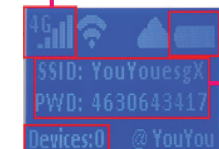
Shows the network carrier, local date, and time.



Shows the version and device number. This can be used for reference if the sticker on the device is not clear.



Indicates Data Usage



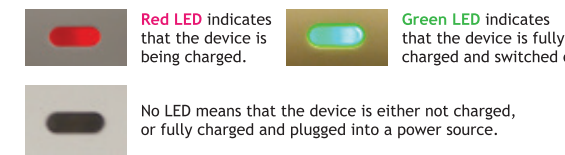
Signal Strength/Type
Battery Life
Number of Devices connected to router
SSID and Password. This serves as a reference if the sticker on the device is not clear.

YYM - COMMON ISSUES

- 1) My device is connected but I'm unable to access the network.
Solutions:
 - Press and hold the reset button for 6 seconds. Turn on and try connecting the device again.
 - Press and hold the power button for 6 seconds until "Factory Resetting" appears on the screen. Turn on the device and try connecting again.
 - The device will only work at the target destination(s) indicated during reservation.
- 2) The password/SSID is wrong.
Solutions:
 - The correct SSID and Password is found on the screen and the sticker on the back of the device.
- 3) My device cannot be charged.
Solutions:
 - Try charging with a different cable and/or adapter.
 - If this still fails, press and hold the reset button for 6 seconds while charging the device.

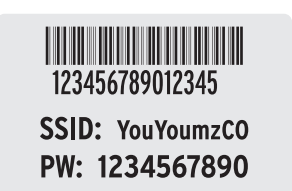
Should the above-mentioned troubleshooting methods fail, please call or WhatsApp our 24-hour customer care. For us to assist you, we will need the latest photos of the front and back of the device (with the screen turned on).

CHARGING STATUS



When plugged into a power source, the device will first show a red LED. If the reset button LED is still turned off when it's plugged in, it could mean a problem either with the adapter, cable or the device.

The SSID and Password are located at the back of the device.



User Guide

ChangiWiFi

You can reach us at these following channels for any technical support.

We wish you an enjoyable trip with ChangiWiFi.

Call [24 hours]

+65 6701 1185

WhatsApp [24 hours]

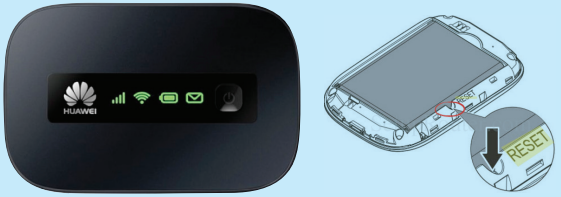
+65 8403 4722

call@changirecommends.com.sg

Mondays to Fridays 9am - 6pm
(Excludes Public Holidays, Singapore Time Zone - UTC+08:00)

- HOW TO CONNECT**
- STEP 01** Switch on the ChangiWiFi router.
 - STEP 02** Enable WiFi connection on your smart devices (smartphones, tablets & laptops).
 - STEP 03** Search and select the SSID on your smart devices.
 - STEP 04** Key in the password indicated on the router.
 - STEP 05** Once you have successfully connected to ChangiWiFi, the WiFi icon will appear on your smart devices.
- Router rental charges are calculated by the number of calendar days travelled instead of the amount of data used.

MODEL: E5330 - HUAWEI DEVICE FEATURES

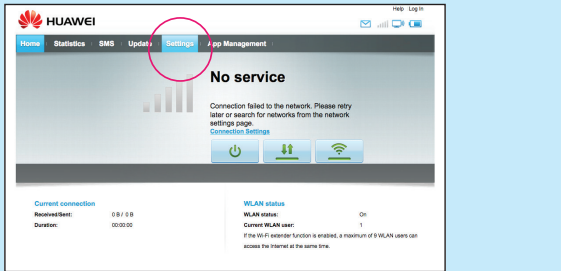


- China
- Hong Kong
- Thailand
- Malaysia
- Indonesia*
- Vietnam*
- Philippines*

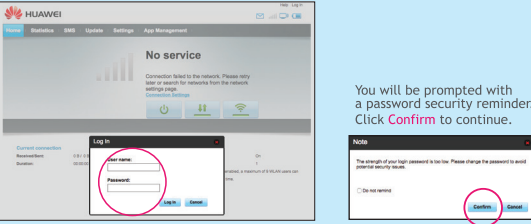
HUAWEI ROUTER STATUS SCREEN (VIA LAPTOP/SMART DEVICE)

Switch on the router and connect your laptop/smart device to the router by selecting the SSID and press the password. Type **192.168.8.1** on the internet browser and key in **ENTER**.

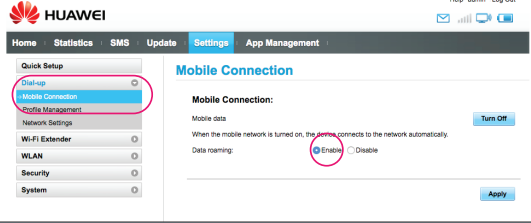
- 1 You will see a Huawei website for the device. Click on **Settings to continue**.



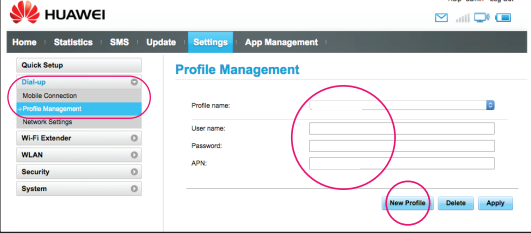
- 2 Enter the User name and Password when you are prompted to log into the systems. User name : admin Password : admin Click **Log In** to continue.



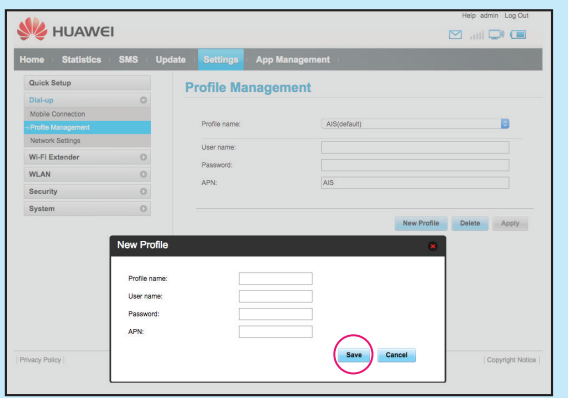
- 3 Click on **Dial Up** followed by **Mobile Connection**. Check if the data roaming is enabled. If not, please select **Enable** and click **Apply** to continue.



- 4 Select **Profile Management**, and you will see the following fields. Profile name: User name: Password: APN: If the field are empty, please click **New Profile** to create a new entry.



- 5 You will be prompted to create a New Profile. Please select the specific country's details listed below. (Refer to Appendix A) Click **Save** and Apply to update the New Profile.

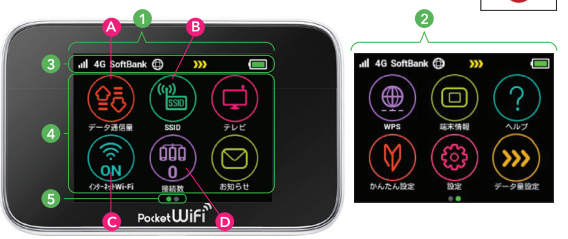


- 6 Switch the device off, and start it again after 5 seconds.

Appendix A - Please choose the specific country details.

- For **China** Network, Profile name: **Unicom(default)** User name: Password: APN: **3gnet**
- For **Hong Kong** Network, Profile name: **Hk** User name: Password: APN: **cmhk**
- For **Thailand** Network, Profile name: **AIS** User name: Password: APN: **internet**
- For **Malaysia** Network, Profile name: **Maxis** User name: **Maxis** Password: **wap** APN: **UNET**

SOFTBANK 301HW - TYPE 1

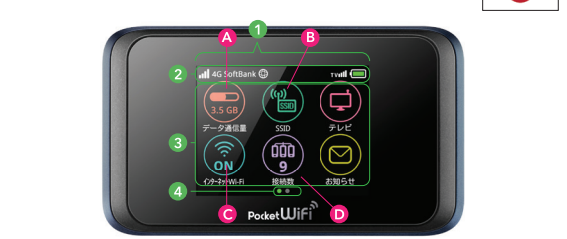


Part	Description	Useful Info	Description
1 Home Screen (First Page)	First page of homescreen	A Data Usage	Shows the mobile network data usage, maximum traffic, Auto Reset Data,etc
2 Home Screen (Second Page)	Second page of homescreen; Flick left/right to change page	B SSID	View SSID. Setting of SSID and security key for the device.
3 Status Bar	Indicators to show communication status and battery level.	C Internet Wi-Fi	Connects to the internet and Softbank WiFi spots. Adjust settings.
4 Touch Menu	Touch each icon for various functions (explained in pink)	D Connected Device(s)	Shows the number of connected devices
5 Page Indicator	Indicates which Home Screen page you are in.		

STEPS TO RESET

- 1 If this screen appears, please tap on the icon highlighted in red. This happens upon first activation, or when the device is reset.
- 2 Tap the icon highlighted in red to continue to the next screen.
- 3 Do not set or change any password. Tap the icon highlighted in red to continue to the next screen.
- 4 Tap the icon highlighted in red to continue to the next screen.
- 5 The reset process is completed. Tap the icon highlighted in red to start using the WiFi router.

SOFTBANK 501HW - TYPE 2



Part	Description	Useful Info	Description
1 Home Screen (First Page)	First page of homescreen	A Data Usage	Shows the mobile network data usage, maximum traffic, Auto Reset Data,etc
2 Status Bar	Indicators to show communication status and battery level.	B SSID	View SSID. Setting of SSID and security key for the device.
3 Touch Menu	Touch each icon for various functions (explained in pink)	C Internet Wi-Fi	Connects to the internet and Softbank WiFi spots. Adjust settings.
4 Page Indicator	Indicates which Home Screen page you are in.	D Connected Device(s)	Shows the number of connected devices

JAPAN TYPE 2 - SOFTBANK ROUTER

- 1 My device is connected but I'm unable to access the network. Solutions: Take out the back cover to remove the battery. Reinsert SIM card. Press the reset button if it still fails to work.
- 2 The password/SSID is wrong. Solutions: Take out the back cover to remove the battery. The SSID and password are located at the back.
- 3 My device cannot be charged. Solutions: Take out the back cover and remove the battery for 5 minutes. Place back the battery and try charging with another android cable. Charge for 1 hour before turning on the device.

TEP / SKYROAM (WORLD-WIDE) - DEVICE FEATURES

Power on the router: At the main screen, you will see 2 options; Start and Menu.

Select 'Start' and press 'OK' This activates a 24-hour day pass from the time of activation. The day pass needs to be re-activated after the 24-hour cycle ends.

- 1 Press 'OK' when you see this message, "You are about to consumer one day global roaming service, click 'OK' to start" Press 'OK'
- 2 Activated successfully Press 'OK' to connect to the internet. Press 'OK'
- 3 The screen will indicate the country you are in and the remaining time left from the 24-hour cycle. For multiple European countries in one trip; press the power button to turn off and on again. Note that the user can only be connected to the countries selected during reservation.
- 4 Go to Menu then WLAN Info to see the SSID and Password.
- 5 Identify the SSID and enter the Password into the smartphone, tablet, or laptop.